



# OPTICOLOUR

CONTEMPORARY GLASS WALL COVERINGS

01225 464343 sales@opticolour.co.uk



## After-sales support

We offer a 10-year installation guarantee against faulty fitting, and a 10-year product guarantee against the discolouration or peeling of our glass panels. In the unlikely event of a problem with your custom glass splashback or wall covering, we will do everything we can to rectify the situation as quickly and painlessly as possible.

We don't just wash our hands of a job as soon as the glass is installed - if you have any problems with your wall covering room decor we will be very happy to help and advise. We very rarely experience issues with our products and are proud to say that the vast majority of our customers are absolutely thrilled with their glass. However, if any complications do arise we take them very seriously and deal with them to our customers' satisfaction.

Nearly all our glass is toughened to industry standard, so it is extremely unlikely to break. A few of our mirrored options are untoughened and cannot be used behind gas or halogen hobs and other heat sources, but the rest of our glass is heat resistant to 220°C and can safely withstand cooking temperatures without any risk of cracking, and with no danger of the discolouration, peeling or bubbling of the colour coating. Tough and durable, our custom glass splashback and wall panel room decor products should look as good as new for many years.

Our panels are very easy to look after but we are always happy to discuss our recommendations for the care and maintenance of your custom glass splashback. The glass itself usually requires only a quick wipe down with glass cleaner and a clean cloth or kitchen roll - a gentle kitchen cleaner can be used for tougher spills and splatters. In bathrooms, we use sanitary-grade sealant to seal panels around showers and baths - occasionally this will need replacing, but it is a quick and simple job that needs no specialist skills and involves very little expense.

However, if you do have any questions or queries about looking after your glass panels, please do not hesitate to call us on 01225 464343 or email [sales@opticolour.co.uk](mailto:sales@opticolour.co.uk).



# OPTICOLOUR

CONTEMPORARY GLASS WALL COVERINGS

01225 464343 [sales@opticolour.co.uk](mailto:sales@opticolour.co.uk)