



OPTICOLOUR

CONTEMPORARY GLASS WALL COVERINGS

FAQs

We hope you find the information you require in this list of FAQs. However, if you have further queries, please do not hesitate to call us on 01225 464343, email sales@opticolour.co.uk, or use our contact form.

Q. Do you use toughened glass?

A. Yes, Opticolour glass panels are toughened to meet BS6206, with the exception of our plain mirrored glass and some antique mirrored glass – these are safety backed but are susceptible to cracking so are not suitable for use behind gas hobs, extractors or shelving.

Q. Is Opticolour glass heat resistant?

A. Yes, apart from our plain mirrored and some antiqued mirrored glass, all our glass panels are heat resistant to 220°C, and can be used behind hobs.

Q. Are your panels guaranteed?

A. Yes, we offer a 10-year guarantee against colour or print delamination. Our measure and fit service carries a 10-year guarantee against installation defects.

Q. How thick are Opticolour glass panels?

A. Our splashbacks are all 6mm but we can also manufacture glass in thicknesses of 8mm, 10mm, 12mm, 15mm and 19mm (often used for shelves, tabletops, vanities and worktops).

Q. Do you offer a measuring and installation service?

A. Yes, please contact us on sales@opticolour.co.uk for more information

Q. Can I take measurements for my wall panels myself?

A. Yes, but we suggest making templates from 8mm MDF, to be sure of a good fit. Walls are rarely true, and fixtures and fittings are rarely completely straight, while cut-outs and notches must also be carefully placed. We are happy to use the dimensions you give us, but this must be done at your own risk. If you are not confident of taking accurate measurements we recommend our measuring service, as our experienced surveyors know the pitfalls to look out for.

Q. Can I fit Opticolour glass splashbacks myself?

A. *Fitting a small single glass panel is easy, and we would recommend you do this yourself with the fixing adhesive that we provide. However, for a more complex job we would recommend that you employ a professional to measure and fit, or take advantage of our fitting service.*

Q. Do you make single glass splashbacks?

A. *Yes! Please contact us on 01225 464343 or sales@opticolour.co.uk for more information.*

Q. How much does Opticolour glass cost?

A. *Fitting a small single glass panel is easy, and we would recommend you do this yourself with the fixing adhesive that we provide. However, for a more complex job we would recommend that you employ a professional to measure and fit, or take advantage of our fitting service.*

Q. I can't find the colour I want in your standard colour chart. Can you Mix colours to order?

A. *Yes. We have a computerised paint-matching system and can also produce bespoke colours. These services incur a modest charge. Contact us on 01225 464343 or sales@opticolour.co.uk for further information.*

Q. How accurate is your colour-matching service?

A. *Very - but we still can't guarantee that the glass panel we produce will exactly match your paint. Although the colour coating we use may be identical, it will always look slightly different when viewed through glass due to light refraction and the slightest hint of colour in the glass itself. White and creams, in particular, will take on a very slight grey-green tinge (although we do use the clearest glass available and they remain our most popular colours). We do try to allow for this and can produce a sample for a small charge.*

Q. Can any image be printed onto a glass panel?

A. *Yes, we can reproduce any image on glass provided it has a minimum resolution of 300 dpi. [Click here](#) for further information about photo glass.*

Q. Do you supply glass samples?

A. *We are happy to send you glass samples, but we normally like to agree a job in principle first. Contact us on 01225 464343 or sales@opticolour.co.uk to apply for an estimate.*

Q. My wall space is an odd shape - can you cut the glass to fit?

A. *Yes. Our hi-tech machinery makes extremely accurate and close-fitting cuts, and can accommodate notches, curves and other irregular shapes.*

Q. What about sockets, switches, magnetic knife racks, utensils rails, etc?

A. *These cannot be accommodated retrospectively, and so the relevant holes must be cut out during the production process. Sockets, switches and accessories can then be refitted after installation, resulting in a high-end, streamlined look.*

Q. Does the wall need to be flat and in good condition?

A. *The wall needs to be free from bows, twists or raised areas over approximately 2-3mm. Unevenness of less than that depth can be taken up by the adhesive. Wiring must be chased into walls and any light fittings should be in place, allowing at least 10mm for the thickness of the glass splashbacks plus sealant. Any sharp areas need to be sanded. All walls must be sealed using either PVA or emulsion paint. Ultimately, the walls will be obscured by the glass, so the surface does not need to look pretty.*

Q. What is the minimum distance between a cut-out or hole and the edge of the glass?

A. *Please position holes or sockets at least 20mm from the glass edge.*

Q. Can I fit Opticolour glass splashbacks on top of my existing tiles?

A. *We do not recommend this.*

Q. How are the edges of the glass panels finished?

A. *All external glass edges are polished smooth and have a 1mm bevel.*

Q. Where do you deliver to?

A. *We can deliver our panels to any location in the UK.*